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4.1 Satisfaction with the electricity supply

		Electricity							
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total		
							Total	Estimated population	Sample size
Total		34	43	13	10	0	100	1,751,948	1,951
Region	West Bank	39	40	10	11	1	100	1,149,628	971
	Gaza Strip	24	49	18	9	0	100	602,320	980
Age	18-24	28	48	12	12	1	100	499,579	421
	25-34	33	43	13	11	0	100	515,898	566
	35-44	39	39	13	9	0	100	308,341	451
	45-54	37	41	13	7	2	100	180,656	250
	55 or above	39	41	12	8	0	100	247,474	263
Sex	Male	32	44	12	11	0	100	880,200	846
	Female	35	42	13	9	1	100	871,748	1,105
Work last month	Working	31	46	13	9	-	100	585,451	638
	Attending school	35	42	10	13	1	100	240,999	210
	Housewife	37	40	14	8	1	100	627,795	831
	Unemployed	34	47	12	8	-	100	127,646	121
	Looking for work	24	51	6	17	1	100	64,237	58
	Unable to work	25	36	17	22	-	100	78,295	65
	Retired	54	43	-	2	-	100	16,859	18
	Other	50	23	17	9	-	100	10,667	10
Education	Never attended school	40	37	10	13	0	100	119,622	121
	Not completed elementary	37	27	18	18	-	100	106,225	106
	Elementary	37	42	15	6	0	100	209,350	245
	Intermediate (7-9)	28	46	13	12	0	100	370,099	430
	Secondary (10-12)	34	45	12	8	1	100	551,392	630
	Higher education (13+)	34	44	11	10	0	100	393,610	418
Refugee	Yes	30	47	13	9	0	100	654,746	901
	No	36	41	12	11	0	100	1,096,828	1,049
Type of area	Camp	32	45	18	4	0	100	186,018	300
	Noncamp	34	43	12	11	0	100	1,565,930	1,651
Total household income	Less than 1000 NIS	32	41	15	12	1	100	435,358	634
	1000-2000 NIS	35	40	12	13	0	100	659,084	684
	2001-3000 NIS	30	48	15	5	1	100	263,509	252
	More than 3000 NIS	36	47	9	8	-	100	393,997	381

4.2 Satisfaction with the water supply

		Water								
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total			
							Total	Estimated population	Sample size	
Total		25	34	18	17	6	100	1,751,821	1,950	
Region	West Bank	24	31	17	18	10	100	1,149,692	971	
	Gaza Strip	26	39	19	15	1	100	602,129	979	
Age	18-24	22	39	17	19	3	100	499,579	421	
	25-34	22	30	21	15	12	100	513,812	564	
	35-44	30	30	16	19	5	100	308,341	451	
	45-54	21	36	17	19	6	100	180,656	250	
	55 or above	29	36	16	16	3	100	249,433	264	
Sex	Male	23	35	15	20	7	100	880,263	846	
	Female	26	33	20	15	6	100	871,557	1,104	
Work last month	Working	23	35	19	16	6	100	583,555	637	
	Attending school	26	34	17	18	5	100	240,999	210	
	Housewife	28	33	18	14	7	100	627,604	830	
	Unemployed	26	31	12	24	8	100	127,646	121	
	Looking for work	14	37	12	31	5	100	64,237	58	
	Unable to work	9	40	14	28	9	100	80,254	66	
	Retired	40	23	8	20	9	100	16,859	18	
	Other	2	50	49	-	-	100	10,667	10	
Education	Never attended school	36	33	13	12	6	100	119,622	121	
	Not completed elementary	22	24	20	28	5	100	108,184	107	
	Elementary	23	35	16	15	11	100	207,454	244	
	Intermediate (7-9)	20	34	16	23	7	100	370,099	430	
	Secondary (10-12)	23	36	19	16	6	100	551,201	629	
	Higher education (13+)	28	34	19	13	5	100	393,610	418	
Refugee	Yes	25	34	19	19	2	100	652,660	899	
	No	24	34	17	16	9	100	1,098,787	1,050	
Type of area	Camp	24	27	23	26	0	100	186,018	300	
	Noncamp	25	35	17	16	7	100	1,565,803	1,650	
Total household income	Less than 1000 NIS	25	33	17	18	6	100	435,230	633	
	1000-2000 NIS	25	35	16	16	8	100	659,084	684	
	2001-3000 NIS	24	34	19	18	6	100	263,509	252	
	More than 3000 NIS	23	34	20	17	6	100	393,997	381	

4.3 Satisfaction with the sewage and sanitation

		Sewage								
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total			Total
							Total	Estimated population	Sample size	
Total		17	30	15	13	24	100	1,747,451	1,946	
Region	West Bank	11	25	18	15	31	100	1,145,322	967	
	Gaza Strip	30	40	11	10	10	100	602,129	979	
Age	18-24	19	36	12	12	21	100	499,579	421	
	25-34	16	28	18	13	25	100	513,436	564	
	35-44	19	26	17	18	20	100	308,341	451	
	45-54	18	30	16	11	26	100	179,243	248	
	55 or above	14	30	14	13	28	100	246,852	262	
Sex	Male	16	29	16	15	23	100	882,159	847	
	Female	18	32	14	11	25	100	865,292	1,099	
Work last month	Working	16	32	15	16	21	100	585,451	638	
	Attending school	23	33	16	8	20	100	240,999	210	
	Housewife	18	29	13	13	27	100	621,339	825	
	Unemployed	18	35	18	9	19	100	127,646	121	
	Looking for work	12	14	23	14	37	100	64,237	58	
	Unable to work	14	33	19	13	22	100	80,254	66	
	Retired	12	27	15	-	47	100	16,859	18	
	Other	2	20	37	41	-	100	10,667	10	
Education	Never attended school	17	27	10	11	34	100	117,971	120	
	Not completed elementary	9	24	22	18	27	100	105,912	106	
	Elementary	15	35	10	11	29	100	207,342	243	
	Intermediate (7-9)	13	31	19	12	25	100	370,099	430	
	Secondary (10-12)	21	29	16	12	21	100	551,201	629	
	Higher education (13+)	19	31	13	17	20	100	393,275	417	
Refugee	Yes	24	31	13	12	20	100	654,556	900	
	No	13	30	17	14	26	100	1,092,522	1,045	
Type of area	Camp	28	31	16	6	18	100	186,018	300	
	Noncamp	16	30	15	14	24	100	1,561,433	1,646	
Total household income	Less than 1000 NIS	18	34	13	13	23	100	433,204	632	
	1000-2000 NIS	20	29	13	13	24	100	658,007	683	
	2001-3000 NIS	18	27	18	18	19	100	262,579	251	
	More than 3000 NIS	12	31	19	11	27	100	393,662	380	

4.4 Satisfaction with the garbage collection

		Garbage								
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total			
							Total	Estimated population	Sample size	
Total		18	40	22	16	5	100	1,750,424	1,948	
Region	West Bank	16	44	19	14	7	100	1,148,104	968	
	Gaza Strip	21	32	28	18	1	100	602,320	980	
Age	18-24	19	39	21	15	5	100	498,416	420	
	25-34	17	35	27	13	7	100	515,898	566	
	35-44	19	42	18	18	3	100	308,341	451	
	45-54	19	42	21	16	3	100	180,656	250	
	55 or above	15	47	18	18	2	100	247,113	261	
Sex	Male	19	36	22	17	5	100	880,996	846	
	Female	17	43	22	14	4	100	869,428	1,102	
Work last month	Working	18	38	24	16	4	100	585,451	638	
	Attending school	21	34	28	15	3	100	239,836	209	
	Housewife	19	45	18	14	3	100	625,475	828	
	Unemployed	15	39	20	17	9	100	127,646	121	
	Looking for work	18	25	21	11	25	100	64,237	58	
	Unable to work	8	46	12	31	3	100	80,254	66	
	Retired	22	38	36	3	-	100	16,859	18	
	Other	2	4	77	17	-	100	10,667	10	
Education	Never attended school	16	48	15	15	7	100	117,488	119	
	Not completed elementary	11	40	12	30	7	100	107,998	106	
	Elementary	10	48	19	16	7	100	209,350	245	
	Intermediate (7-9)	20	37	21	15	7	100	370,099	430	
	Secondary (10-12)	20	39	24	14	2	100	550,229	629	
	Higher education (13+)	21	36	26	14	4	100	393,610	418	
Refugee	Yes	23	39	22	15	1	100	654,560	900	
	No	15	40	22	16	7	100	1,095,490	1,047	
Type of area	Camp	29	42	19	10	0	100	186,018	300	
	Noncamp	17	40	22	16	5	100	1,564,406	1,648	
Total household income	Less than 1000 NIS	17	40	21	17	5	100	435,183	633	
	1000-2000 NIS	19	37	24	16	5	100	657,734	682	
	2001-3000 NIS	18	39	25	14	3	100	263,509	252	
	More than 3000 NIS	18	43	19	14	6	100	393,997	381	

4.5 Satisfaction with the public primary schools

		Schools								
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total			
							Total	Estimated population	Sample size	
Total		19	51	19	11	0	100	1,733,949	1,928	
Region	West Bank	16	53	20	10	0	100	1,136,917	959	
	Gaza Strip	23	48	17	13	0	100	597,031	969	
Age	18-24	17	54	20	9	-	100	494,563	416	
	25-34	19	46	20	14	0	100	514,162	563	
	35-44	21	49	21	9	-	100	306,244	446	
	45-54	19	51	21	9	0	100	180,656	250	
	55 or above	18	60	13	9	0	100	238,324	253	
Sex	Male	18	51	18	14	0	100	869,315	838	
	Female	19	52	20	8	0	100	864,634	1,090	
Work last month	Working	19	47	21	14	-	100	580,701	634	
	Attending school	21	52	18	9	-	100	239,028	208	
	Housewife	18	53	20	8	1	100	620,945	818	
	Unemployed	18	52	22	8	-	100	127,398	120	
	Looking for work	19	44	14	23	-	100	63,165	56	
	Unable to work	13	64	13	10	1	100	78,295	65	
	Retired	22	68	6	4	1	100	13,749	17	
	Other	2	85	10	2	-	100	10,667	10	
Education	Never attended school	20	59	7	13	1	100	117,031	113	
	Not completed elementary	17	59	15	7	2	100	106,225	106	
	Elementary	14	54	23	8	0	100	209,350	245	
	Intermediate (7-9)	18	51	19	13	-	100	361,117	425	
	Secondary (10-12)	21	51	19	8	-	100	546,351	624	
	Higher education (13+)	18	46	22	14	0	100	392,224	414	
Refugee	Yes	22	52	18	8	0	100	648,365	889	
	No	17	51	20	12	0	100	1,085,209	1,038	
Type of area	Camp	32	53	11	3	-	100	182,436	295	
	Noncamp	17	51	20	12	0	100	1,551,513	1,633	
Total household income	Less than 1000 NIS	20	55	16	10	1	100	431,139	625	
	1000-2000 NIS	16	54	20	10	0	100	656,231	678	
	2001-3000 NIS	20	47	21	12	-	100	262,389	250	
	More than 3000 NIS	21	46	21	12	-	100	384,191	375	

4.6 Satisfaction with the public primary health care

		Health care							
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total	Estimated population	Sample size
Total		13	45	25	14	3	100	1,734,736	1,928
Region	West Bank	10	43	26	15	5	100	1,132,882	951
	Gaza Strip	18	49	22	11	-	100	601,854	977
Age	18-24	14	45	27	10	5	100	494,806	416
	25-34	13	40	29	15	4	100	512,650	562
	35-44	13	48	22	15	2	100	306,314	447
	45-54	16	50	20	11	3	100	178,172	246
	55 or above	9	52	20	18	0	100	242,794	257
Sex	Male	12	44	26	14	4	100	873,508	839
	Female	14	46	24	14	2	100	861,229	1,089
Work last month	Working	12	43	27	14	3	100	578,902	632
	Attending school	15	43	32	8	2	100	239,208	208
	Housewife	14	47	23	15	2	100	618,695	817
	Unemployed	14	49	22	10	6	100	127,646	121
	Looking for work	12	42	12	13	22	100	63,493	57
	Unable to work	7	55	14	23	1	100	80,254	66
	Retired	3	36	36	23	3	100	16,859	18
	Other	2	53	44	-	-	100	9,680	9
Education	Never attended school	9	49	18	23	1	100	118,945	118
	Not completed elementary	11	56	18	12	3	100	106,856	105
	Elementary	10	47	19	20	3	100	206,889	240
	Intermediate (7-9)	14	44	21	15	6	100	360,955	423
	Secondary (10-12)	15	44	28	11	2	100	546,925	625
	Higher education (13+)	12	44	31	10	3	100	392,516	416
Refugee	Yes	16	51	17	14	1	100	648,756	892
	No	11	42	29	13	5	100	1,085,606	1,035
Type of area	Camp	25	52	12	10	-	100	185,880	299
	Noncamp	12	44	26	14	4	100	1,548,856	1,629
Total household income	Less than 1000 NIS	15	49	23	11	2	100	434,504	630
	1000-2000 NIS	12	45	26	15	2	100	653,379	675
	2001-3000 NIS	14	44	24	14	4	100	262,456	250
	More than 3000 NIS	13	41	25	14	6	100	384,397	373

4.7 Satisfaction with the secondary health care (hospitals)

		Hospitals								
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total			
							Total	Estimated population	Sample size	
Total		10	34	27	19	10	100	1,742,528	1,936	
Region	West Bank	7	27	29	21	15	100	1,140,819	959	
	Gaza Strip	15	48	23	14	0	100	601,710	977	
Age	18-24	11	28	30	17	14	100	496,325	418	
	25-34	10	34	28	18	10	100	514,105	563	
	35-44	8	39	23	23	6	100	305,273	449	
	45-54	14	33	26	20	8	100	179,614	247	
	55 or above	7	44	25	16	8	100	247,211	259	
Sex	Male	10	31	27	21	12	100	877,683	840	
	Female	10	38	27	17	8	100	864,846	1,096	
Work last month	Working	10	28	28	25	9	100	584,696	636	
	Attending school	14	32	29	13	12	100	239,640	209	
	Housewife	9	40	26	18	7	100	620,892	822	
	Unemployed	10	44	18	10	19	100	127,065	119	
	Looking for work	10	20	26	19	26	100	62,455	56	
	Unable to work	7	43	28	15	6	100	80,254	66	
	Retired	3	29	11	23	34	100	16,859	18	
	Other	2	12	74	2	10	100	10,667	10	
Education	Never attended school	9	40	30	14	7	100	119,103	118	
	Not completed elementary	7	37	31	15	10	100	106,203	105	
	Elementary	7	35	19	19	21	100	204,901	240	
	Intermediate (7-9)	11	33	23	19	14	100	366,272	426	
	Secondary (10-12)	12	34	28	18	7	100	550,789	628	
	Higher education (13+)	8	33	31	22	6	100	393,610	418	
Refugee	Yes	13	39	24	18	5	100	650,325	893	
	No	8	31	29	19	13	100	1,091,830	1,042	
Type of area	Camp	17	45	25	13	-	100	185,880	299	
	Noncamp	9	33	27	19	11	100	1,556,648	1,637	
Total household income	Less than 1000 NIS	14	41	24	12	9	100	434,604	631	
	1000-2000 NIS	8	33	28	22	9	100	655,831	678	
	2001-3000 NIS	7	34	29	24	7	100	263,509	252	
	More than 3000 NIS	10	29	27	18	16	100	388,585	375	

4.8 Satisfaction with the roads and public transportation

		Roads							
		Very satisfied	Somewhat satisfied	Somewhat unsatisfied	Very unsatisfied	Non existent	Total	Estimated population	Sample size
Total		13	44	24	19	0	100	1,749,873	1,945
Region	West Bank	9	43	24	23	0	100	1,148,209	967
	Gaza Strip	19	46	22	13	-	100	601,663	978
Age	18-24	13	42	27	18	1	100	498,436	420
	25-34	11	40	25	24	0	100	515,898	566
	35-44	14	46	21	19	-	100	307,188	449
	45-54	16	51	16	17	-	100	180,656	250
	55 or above	13	51	22	15	-	100	247,695	260
Sex	Male	13	40	24	22	-	100	878,218	841
	Female	12	48	23	17	1	100	871,655	1,104
Work last month	Working	12	42	21	25	-	100	585,451	638
	Attending	15	37	32	16	-	100	240,999	210
	Housewife	14	49	23	14	0	100	627,702	830
	Unemployed	15	44	25	16	-	100	125,845	118
	Looking for	10	28	28	27	7	100	63,493	57
	Unable to	5	55	18	22	-	100	78,856	64
	Retired	1	63	14	22	-	100	16,859	18
	Other	2	31	47	20	-	100	10,667	10
Education	Never	14	40	28	18	-	100	118,746	118
	Not	12	44	28	16	-	100	106,578	105
	Elementary	8	52	23	17	-	100	208,941	244
	Intermediate	16	44	18	22	-	100	368,955	429
	Secondary	13	45	26	16	0	100	551,392	630
	Higher	9	41	25	24	1	100	393,610	418
Refugee	Yes	16	48	21	15	-	100	653,636	899
	No	11	42	25	22	0	100	1,095,862	1,045
Type of area	Camp	21	49	17	14	-	100	186,018	300
	Noncamp	12	44	24	20	0	100	1,563,854	1,645
Total household income	Less than 1000-2000	19	50	19	12	-	100	434,982	631
	2001-3000	11	42	27	20	1	100	658,128	682
	3001-4000	10	45	24	22	0	100	263,509	252
	More than 4000	10	42	23	25	-	100	393,254	380

4.9 Number of hours with electricity in the house the day before the interview

		Hours with electricity					Estimated population	Sample size
		Less than				Total		
		0	12	13-23	24			
Total		0	3	18	79	100	1,749,852	1,947
Region	West Bank	-	3	8	89	100	1,147,953	970
	Gaza Strip	0	2	37	60	100	601,899	977
Age	18-24	0	2	18	80	100	499,579	421
	25-34	-	4	19	77	100	513,742	565
	35-44	-	2	14	84	100	307,394	448
	45-54	-	3	23	73	100	180,656	250
	55 or above	-	2	20	78	100	248,481	263
Sex	Male	0	2	19	79	100	879,798	845
	Female	-	4	18	78	100	870,053	1,102
Work last month	Working	-	3	17	80	100	583,295	637
	Attending school	0	2	21	77	100	240,999	210
	Housewife	-	4	17	79	100	626,100	828
	Unemployed	-	1	22	77	100	127,646	121
	Looking for work	-	5	16	80	100	64,237	58
	Unable to work	-	-	21	79	100	80,049	65
	Retired	-	6	27	67	100	16,859	18
	Other	-	17	3	80	100	10,667	10
Education	Never attended school	-	7	15	78	100	118,016	119
	Not completed elementary	-	1	21	78	100	105,823	105
	Elementary	-	3	11	87	100	209,350	245
	Intermediate (7-9)	-	2	20	79	100	370,009	429
	Secondary (10-12)	0	3	19	77	100	551,392	630
	Higher education (13+)	-	3	20	77	100	393,610	418
Refugee	Yes	0	2	29	69	100	651,606	897
	No	-	3	12	85	100	1,097,872	1,049
Type of area	Camp	0	5	24	71	100	186,018	300
	Noncamp	-	3	18	80	100	1,563,834	1,647
Total household income	Less than 1000 NIS	0	4	31	66	100	437,100	633
	1000-2000 NIS	-	4	15	81	100	656,071	681
	2001-3000 NIS	-	2	17	81	100	263,509	252
	More than 3000 NIS	-	1	12	87	100	393,172	381

4.10 Paid the last electricity bill

		Pay the last electricity bill				
		Yes	No	Total	Estimated population	Sample size
Total		30	70	100	1,733,519	1,928
Region	West Bank	38	62	100	1,133,553	955
	Gaza Strip	14	86	100	599,966	973
Age	18-24	29	71	100	495,360	416
	25-34	31	69	100	512,214	563
	35-44	25	75	100	303,994	444
	45-54	27	73	100	180,007	248
	55 or above	35	65	100	241,943	257
Sex	Male	26	74	100	873,942	838
	Female	33	67	100	859,576	1,090
Work last month	Working	33	67	100	579,811	632
	Attending school	29	71	100	237,689	207
	Housewife	29	71	100	620,863	821
	Unemployed	19	81	100	127,646	121
	Looking for work	25	75	100	62,757	56
	Unable to work	34	66	100	77,228	63
	Retired	31	69	100	16,859	18
	Other	19	81	100	10,667	10
Education	Never attended school	40	60	100	113,881	115
	Not completed elementary	30	70	100	102,072	101
	Elementary	21	79	100	209,307	244
	Intermediate (7-9)	22	78	100	367,962	425
	Secondary (10-12)	29	71	100	548,565	628
	Higher education (13+)	38	62	100	390,082	414
Refugee	Yes	22	78	100	648,753	891
	No	34	66	100	1,084,391	1,036
Type of area	Camp	24	76	100	185,412	299
	Noncamp	30	70	100	1,548,106	1,629
Total household income	Less than 1000 NIS	17	83	100	433,627	629
	1000-2000 NIS	28	72	100	651,567	674
	2001-3000 NIS	41	59	100	263,466	251
	More than 3000 NIS	38	62	100	384,859	374

4.11 Number of hours with piped water day before the interview

		Hours with piped water					Estimated population	Sample size
		Less than				Total		
		0	12	13-23	24			
Total		27	25	8	40	100	1,651,583	1,862
Region	West Bank	33	12	6	49	100	1,059,186	912
	Gaza Strip	17	47	11	24	100	592,397	950
Age	18-24	27	24	7	42	100	482,668	407
	25-34	27	24	8	41	100	466,786	537
	35-44	29	30	7	34	100	293,895	432
	45-54	29	23	10	38	100	172,088	233
	55 or above	23	24	8	44	100	236,147	253
Sex	Male	28	27	7	38	100	826,442	806
	Female	26	22	9	43	100	825,141	1,056
Work last month	Working	28	23	7	42	100	562,152	611
	Attending school	25	31	9	35	100	226,671	198
	Housewife	26	22	8	44	100	593,656	794
	Unemployed	31	28	4	37	100	115,987	115
	Looking for work	34	21	16	28	100	52,833	55
	Unable to work	31	31	6	32	100	74,263	62
	Retired	6	49	-	45	100	15,354	17
	Other	69	2	18	11	100	10,667	10
Education	Never attended school	14	22	7	57	100	105,293	111
	Not completed elementary	27	28	10	34	100	101,720	101
	Elementary	31	26	4	39	100	195,124	228
	Intermediate (7-9)	30	21	9	41	100	346,356	415
	Secondary (10-12)	28	25	8	39	100	524,132	604
	Higher education (13+)	26	28	8	39	100	377,308	402
Refugee	Yes	25	35	12	28	100	643,623	879
	No	29	18	5	48	100	1,007,586	982
Type of area	Camp	28	30	14	28	100	185,967	299
	Noncamp	27	24	7	42	100	1,465,616	1,563
Total household income	Less than 1000 NIS	24	28	11	37	100	411,988	602
	1000-2000 NIS	28	28	8	37	100	620,912	650
	2001-3000 NIS	33	20	6	41	100	252,699	243
	More than 3000 NIS	26	20	6	48	100	365,984	367

4.12 Paid the last water bill

		Pay the last water bill				
		Yes	No	Total	Estimated population	Sample size
Total		26	74	100	1,604,165	1,823
Region	West Bank	33	67	100	1,014,286	877
	Gaza Strip	13	87	100	589,879	946
Age	18-24	25	75	100	476,050	401
	25-34	28	72	100	440,973	521
	35-44	21	79	100	289,463	427
	45-54	26	74	100	169,395	228
	55 or above	30	70	100	228,285	246
Sex	Male	22	78	100	811,186	794
	Female	29	71	100	792,979	1,029
Work last month	Working	29	71	100	552,065	600
	Attending school	30	70	100	222,291	194
	Housewife	24	76	100	571,896	775
	Unemployed	14	86	100	115,987	115
	Looking for work	19	81	100	47,905	52
	Unable to work	29	71	100	68,001	60
	Retired	34	66	100	15,354	17
	Other	20	80	100	10,667	10
Education	Never attended school	36	64	100	101,764	108
	Not completed elementary	23	77	100	97,934	97
	Elementary	16	84	100	184,583	223
	Intermediate (7-9)	20	80	100	339,402	408
	Secondary (10-12)	26	74	100	512,831	594
	Higher education (13+)	35	65	100	366,002	392
Refugee	Yes	19	81	100	640,657	872
	No	30	70	100	963,134	950
Type of area	Camp	19	81	100	184,939	298
	Noncamp	27	73	100	1,419,226	1,525
Total household income	Less than 1000 NIS	13	87	100	403,343	595
	1000-2000 NIS	24	76	100	602,241	637
	2001-3000 NIS	37	63	100	248,911	237
	More than 3000 NIS	38	62	100	349,671	354

4.13 The most urgent public services or areas of activity in the municipality

		First service											
		Electricity	Water supply	Sewage	Garbage	Primary education	Public health care	Secondary health care	Roads & public transportation	Other	Total	Estimated population	Sample size
Total		12	25	14	11	13	7	11	5	1	100	1,734,039	1,926
Region	West Bank	9	27	14	8	14	9	12	5	1	100	1,140,471	960
	Gaza Strip	18	22	14	18	11	3	10	5	0	100	593,567	966
Age	18-24	13	20	12	13	16	7	14	4	1	100	495,471	414
	25-34	12	31	16	10	10	4	9	7	1	100	514,336	563
	35-44	12	25	16	10	12	7	13	4	0	100	305,115	445
	45-54	13	30	8	13	16	7	7	5	1	100	174,400	248
	55 or above	8	21	18	11	11	12	13	4	1	100	244,717	256
Sex	Male	11	28	15	14	12	6	9	5	1	100	871,889	837
	Female	13	23	14	9	13	8	14	5	1	100	862,150	1,089
Work last month	Working	11	27	18	12	13	4	7	6	1	100	580,288	632
	Attending school	12	18	13	12	15	6	17	5	2	100	237,727	206
	Housewife	12	23	13	9	14	10	13	5	0	100	618,954	817
	Unemployed	20	24	12	17	9	6	9	3	0	100	127,646	121
	Looking for work	7	37	9	11	7	5	18	3	3	100	64,237	58
	Unable to work	4	42	3	13	9	12	12	4	1	100	77,662	64
	Retired	14	15	35	1	8	5	22	-	-	100	16,859	18
	Other	17	49	18	-	4	11	2	-	-	100	10,667	10
Education	Never attended school	5	18	16	11	11	17	17	5	0	100	114,511	115
	Not completed elementary	9	32	13	10	18	1	10	9	-	100	103,148	106
	Elementary	10	32	11	10	12	7	14	3	1	100	209,089	244
	Intermediate (7-9)	15	31	15	11	11	7	7	5	-	100	365,078	421
	Secondary (10-12)	13	19	14	12	12	9	14	6	0	100	547,570	624
	Higher education (13+)	11	25	16	12	16	4	9	5	2	100	392,993	415
Refugee	Yes	13	26	14	14	12	5	11	4	0	100	642,964	885
	No	11	25	15	10	13	8	12	6	1	100	1,090,700	1,040
Type of area	Camp	17	34	14	6	9	2	11	7	-	100	183,694	294
	Noncamp	11	24	14	12	13	8	12	5	1	100	1,550,344	1,632
Total household income	Less than 1000 NIS	15	26	14	15	11	5	8	3	1	100	427,212	624
	1000-2000 NIS	12	23	16	10	13	6	15	4	1	100	654,567	676
	2001-3000 NIS	13	28	13	13	13	5	9	6	-	100	262,629	251
	More than 3000 NIS	7	25	13	9	15	11	11	8	1	100	389,631	375

4.14 The second most urgent public service or area of activity in the municipality

		Second service											
		Electricity	Water supply	Sewage	Garbage	Primary education	Public health care	Secondary health care	Roads & public transportation	Other	Total	Estimated population	Sample size
Total		10	15	12	12	13	11	15	10	1	100	1,691,239	1,879
Region	West Bank	7	11	15	9	13	14	17	12	1	100	1,106,603	932
	Gaza Strip	14	22	6	17	13	6	13	7	0	100	584,636	947
Age	18-24	11	16	13	8	15	7	15	14	1	100	485,542	408
	25-34	10	15	9	13	13	14	16	9	1	100	497,142	549
	35-44	7	16	13	14	14	11	15	9	2	100	297,485	432
	45-54	12	10	12	14	14	16	14	7	1	100	171,727	241
	55 or above	8	16	15	14	8	9	17	11	0	100	239,344	249
Sex	Male	9	15	13	11	14	11	17	9	1	100	850,816	817
	Female	11	16	11	13	12	11	14	11	1	100	840,423	1,062
Work last month	Working	9	15	12	12	14	11	19	7	1	100	568,217	621
	Attending school	10	14	10	8	15	12	15	15	0	100	234,725	203
	Housewife	11	16	14	13	11	11	13	10	1	100	605,587	796
	Unemployed	4	15	10	13	16	9	17	14	1	100	117,091	114
	Looking for work	11	9	7	10	10	18	10	25	-	100	63,537	57
	Unable to work	19	9	18	7	9	13	13	12	-	100	74,669	61
	Retired	3	22	1	35	20	4	12	4	-	100	16,745	17
	Other	-	19	10	17	11	2	38	3	-	100	10,667	10
Education	Never attended school	15	14	19	7	7	9	15	13	1	100	112,975	112
	Not completed elementary	17	17	12	8	12	10	13	10	0	100	99,171	102
	Elementary	9	12	14	19	9	13	12	11	1	100	203,168	236
	Intermediate (7-9)	11	17	12	10	14	16	12	7	2	100	350,918	408
	Secondary (10-12)	8	15	11	13	15	10	15	12	1	100	539,007	614
	Higher education (13+)	8	15	11	12	13	9	22	9	0	100	384,350	406
Refugee	Yes	12	18	10	16	12	9	15	7	1	100	632,591	867
	No	9	13	14	10	14	12	16	12	1	100	1,058,273	1,011
Type of area	Camp	11	22	8	18	14	11	13	4	-	100	180,510	285
	Noncamp	10	14	13	11	13	11	16	11	1	100	1,510,728	1,594
Total household income	Less than 1000 NIS	14	22	9	13	12	12	11	7	0	100	420,005	612
	1000-2000 NIS	9	13	12	14	16	11	14	10	2	100	638,171	658
	2001-3000 NIS	6	15	11	12	11	9	20	15	1	100	261,144	250
	More than 3000 NIS	10	10	18	7	10	12	21	12	1	100	371,918	359

4.15 Received support from the institutions during 2007

		PNA	UNRWA	Islamic charity organizations	Other local NGOs	International NGOs	Hamas	Fatah	Other	Total	Estimated population	Sample size
Total		50	62	5	5	6	4	5	2	100	1,066,692	1,286
Region	West Bank	56	50	5	4	8	2	6	1	100	559,117	450
	Gaza Strip	43	76	5	5	5	7	4	2	100	507,575	836
Age	18-24	53	57	6	3	7	8	6	1	100	303,521	290
	25-34	47	65	5	3	5	1	3	2	100	302,556	360
	35-44	44	62	4	10	13	2	4	2	100	196,616	319
	45-54	51	66	5	3	5	3	9	3	100	124,037	172
	55 or above	56	64	6	3	1	7	3	1	100	139,962	145
Sex	Male	48	61	4	3	5	4	4	2	100	556,795	568
	Female	52	64	7	6	8	4	5	2	100	509,897	718
Work last month	Working	42	67	4	3	4	2	5	2	100	341,216	403
	Attending school	55	51	9	4	9	13	5	2	100	157,791	144
	Housewife	48	63	6	8	9	4	5	1	100	392,134	557
	Unemployed	67	72	4	1	3	5	-	2	100	66,096	86
	Looking for work	80	49	2	2	7	3	2	2	100	42,378	44
	Unable to work	48	62	2	1	-	-	9	-	100	45,258	36
	Retired	65	67	-	-	-	-	-	-	100	14,263	10
	Other	70	44	-	-	-	-	-	-	100	7,556	6
Education	Never attended school	56	56	7	7	14	14	0	1	100	60,837	70
	Not completed elementary	48	67	5	4	2	0	10	0	100	62,668	64
	Elementary	46	51	5	14	18	2	5	1	100	133,870	168
	Intermediate (7-9)	52	66	6	3	2	3	4	0	100	214,042	284
	Secondary (10-12)	51	62	6	4	7	7	5	2	100	362,569	446
	Higher education (13+)	47	66	2	2	2	2	5	4	100	232,706	254
Refugee	Yes	34	95	5	4	3	4	2	1	100	584,960	799
	No	68	23	6	5	11	5	8	2	100	481,732	487
Type of area	Camp	40	95	6	2	1	4	2	1	100	175,232	279
	Noncamp	52	56	5	5	8	4	5	2	100	891,459	1,007
Total household income	Less than 1000 NIS	56	64	9	5	7	5	4	2	100	323,459	506
	1000-2000 NIS	43	61	3	7	9	5	4	1	100	406,694	436
	2001-3000 NIS	47	70	4	3	2	-	7	3	100	139,743	133
	More than 3000 NIS	54	57	3	1	4	4	7	1	100	196,796	211

n= Each respondent could answer more than one support, total percentage might sum up to more than 100

4.16 The support household received from PNA

		Food	Money	Job creation program	Free health care	Free health insurance	Total	Estimated population	Sample size
Total		26	12	10	15	77	100	529,805	677
Region	West Bank	31	13	16	15	66	100	312,749	234
	Gaza Strip	18	10	3	15	92	100	217,056	443
Age	18-24	23	12	5	16	82	100	160,439	165
	25-34	26	16	13	12	69	100	141,885	176
	35-44	26	7	9	15	76	100	85,892	171
	45-54	31	13	9	14	82	100	63,118	90
	55 or above	27	9	17	21	76	100	78,471	75
Sex	Male	25	10	11	17	74	100	266,409	286
	Female	27	14	10	14	80	100	263,396	391
Work last month	Working	18	11	11	22	79	100	141,658	175
	Attending school	26	10	5	17	74	100	87,483	85
	Housewife	30	15	10	10	79	100	186,752	300
	Unemployed	8	8	5	25	84	100	44,049	57
	Looking for work	48	9	12	8	51	100	33,718	33
	Unable to work	62	9	19	8	84	100	21,508	19
	Retired	-	-	-	8	100	100	9,320	5
	Other	-	21	79	3	3	100	5,318	3
Education	Never attended school	22	13	27	14	64	100	33,944	36
	Not completed elementary	29	7	20	6	87	100	30,125	36
	Elementary	42	14	5	12	80	100	61,999	89
	Intermediate (7-9)	30	16	6	8	74	100	111,061	167
	Secondary (10-12)	29	12	7	18	75	100	183,897	232
	Higher education (13+)	8	7	15	24	82	100	108,779	117
Refugee	Yes	14	19	10	11	81	100	200,037	330
	No	33	7	10	18	74	100	329,768	347
Type of area	Camp	14	30	6	3	86	100	70,070	129
	Noncamp	28	9	11	17	75	100	459,735	548
Total household income	Less than 1000 NIS	22	12	7	15	85	100	181,430	294
	1000-2000 NIS	28	13	10	12	77	100	175,365	207
	2001-3000 NIS	30	13	5	22	72	100	66,233	64
	More than 3000 NIS	28	9	18	18	66	100	106,777	112

n=All households received support from PNA. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.17 The support household received from UNRWA

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated Total population	Sample size
Total		92	11	12	58	25	0	100	664,334	890
Region	West Bank	92	19	18	43	14	-	100	279,590	237
	Gaza Strip	92	4	7	68	32	0	100	384,744	653
Age	18-24	92	8	10	54	35	1	100	173,895	200
	25-34	95	8	10	59	16	-	100	196,818	256
	35-44	89	10	12	61	25	-	100	121,240	219
	45-54	88	14	24	65	25	-	100	82,356	117
	55 or above	95	17	7	50	21	-	100	90,024	98
Sex	Male	92	7	14	60	26	-	100	339,006	394
	Female	93	15	9	55	23	1	100	325,328	496
Work last month	Working	91	6	11	59	24	-	100	228,562	286
	Attending school	87	6	10	57	34	2	100	80,528	95
	Housewife	96	17	12	55	20	-	100	246,292	379
	Unemployed	81	6	19	61	18	-	100	47,390	63
	Looking for work	92	7	11	73	45	-	100	20,816	30
	Unable to work	100	14	13	55	40	-	100	27,848	24
	Retired	100	14	7	50	-	-	100	9,544	9
	Other	100	54	-	93	54	-	100	3,353	4
Education	Never attended school	100	26	-	35	16	-	100	33,804	42
	Not completed elementary	100	17	6	42	20	-	100	41,986	39
	Elementary	94	11	21	51	16	-	100	67,808	105
	Intermediate (7-9)	95	10	17	56	26	-	100	141,429	200
	Secondary (10-12)	94	12	12	62	26	0	100	226,107	321
	Higher education (13+)	82	4	6	64	28	1	100	153,200	183
Refugee	Yes	93	12	13	60	24	-	100	555,441	774
	No	89	6	6	46	25	2	100	108,893	116
Type of area	Camp	89	12	9	64	13	-	100	166,472	265
	Noncamp	93	10	12	55	28	0	100	497,862	625
Total household income	Less than 1000 NIS	97	11	9	52	33	0	100	208,141	345
	1000-2000 NIS	93	11	10	64	23	0	100	246,995	312
	2001-3000 NIS	87	6	15	52	16	-	100	97,862	93
	More than 3000 NIS	86	15	18	59	20	-	100	111,336	140

n=All households received support from UNRWA. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.18 The support household received from Islamic charity organization

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		61	39	1	3	2	8	100	55,249	92
Region	West Bank	58	58	-	-	2	1	100	27,475	27
	Gaza Strip	64	21	1	5	1	15	100	27,774	65
Age	18-24	60	41	-	4	-	16	100	17,512	22
	25-34	60	27	3	3	5	6	100	15,321	26
	35-44	36	59	-	4	1	5	100	8,694	22
	45-54	77	24	-	-	-	7	100	5,891	10
	55 or above	83	52	-	-	-	-	100	7,830	12
Sex	Male	60	31	-	5	3	6	100	21,529	32
	Female	62	45	1	1	0	9	100	33,720	60
Work last month	Working	77	20	-	3	5	4	100	14,646	21
	Attending school	57	34	-	5	-	19	100	13,947	15
	Housewife	52	62	2	-	0	2	100	22,009	44
	Unemployed	85	10	-	5	-	-	100	2,780	5
	Looking for work	-	12	-	-	-	88	100	942	3
	Unable to work	89	11	-	26	-	-	100	925	4
Education	Never attended school	60	75	-	-	-	-	100	4,502	7
	Not completed elementary	100	54	-	-	-	-	100	2,998	7
	Elementary	23	74	-	6	-	-	100	6,703	15
	Intermediate (7-9)	75	25	3	5	1	-	100	13,490	18
	Secondary (10-12)	59	32	-	2	3	15	100	22,236	29
	Higher education (13+)	66	29	-	-	2	22	100	5,319	16
Refugee	Yes	63	34	-	4	1	7	100	27,008	52
	No	59	45	1	1	2	10	100	28,241	40
Type of area	Camp	38	50	-	-	-	17	100	10,833	22
	Noncamp	67	37	1	3	2	6	100	44,416	70
Total household income	Less than 1000 NIS	66	32	1	3	2	10	100	30,429	55
	1000-2000 NIS	50	51	-	-	-	10	100	13,335	22
	2001-3000 NIS	14	78	-	8	-	-	100	4,953	5
	More than 3000 NIS	99	21	-	-	1	-	100	6,532	10

n=All households received support from Islamic charity organization. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.19 The support household received from other local NGOs

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		74	6	8	4	4	7	100	48,573	49
Region	West Bank	58	12	19	6	9	2	100	20,735	18
	Gaza Strip	86	2	-	2	0	10	100	27,838	31
Age	18-24	42	-	34	6	-	18	100	10,253	10
	25-34	77	2	-	12	19	4	100	10,578	17
	35-44	85	12	-	-	-	3	100	19,762	8
	45-54	73	9	7	-	-	12	100	3,551	6
	55 or above	91	2	7	-	-	-	100	4,428	8
Sex	Male	68	1	22	-	4	5	100	16,929	17
	Female	77	9	1	6	4	7	100	31,644	32
Work last month	Working	89	1	3	-	7	-	100	9,714	11
	Attending school	10	-	54	9	-	27	100	6,495	6
	Housewife	85	10	-	4	4	2	100	30,807	27
	Unemployed	34	-	66	-	-	-	100	358	2
	Looking for work	-	-	-	-	-	100	100	825	2
	Unable to work	100	-	-	-	-	-	100	373	1
Education	Never attended school	12	-	88	-	-	-	100	3,995	2
	Not completed elementary	90	-	10	-	-	-	100	2,364	3
	Elementary	86	13	-	-	-	0	100	19,131	8
	Intermediate (7-9)	94	9	-	-	-	-	100	5,379	9
	Secondary (10-12)	72	-	-	14	9	14	100	13,383	18
	Higher education (13+)	49	1	7	-	17	28	100	4,319	9
Refugee	Yes	89	0	1	3	0	6	100	22,367	16
	No	61	11	14	5	7	7	100	26,205	33
Type of area	Camp	35	3	-	19	-	43	100	3,070	9
	Noncamp	77	6	9	3	4	4	100	45,503	40
Total household income	Less than 1000 NIS	58	3	23	4	-	12	100	14,897	25
	1000-2000 NIS	79	10	-	5	7	5	100	27,607	15
	2001-3000 NIS	95	-	5	-	-	-	100	4,609	4
	More than 3000 NIS	73	-	20	-	6	-	100	1,459	5

n=All households received support from other local NGOs. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.20 The support household received from international NGOs

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		81	5	9	2	0	5	100	68,552	60
Region	West Bank	78	8	13	4	-	2	100	44,655	36
	Gaza Strip	86	1	1	-	0	12	100	23,897	24
Age	18-24	66	12	5	8	-	9	100	20,102	15
	25-34	84	0	13	-	1	5	100	15,274	14
	35-44	93	4	7	-	-	2	100	25,364	19
	45-54	62	5	26	-	-	7	100	6,126	9
	55 or above	100	-	-	-	-	-	100	1,686	3
Sex	Male	63	13	20	6	-	5	100	25,817	25
	Female	91	1	2	-	0	5	100	42,736	35
Work last month	Working	78	-	26	-	-	3	100	12,546	14
	Attending school	77	-	-	11	-	12	100	14,716	10
	Housewife	88	7	3	-	0	2	100	36,275	29
	Unemployed	61	-	39	-	-	-	100	2,242	3
	Looking for work	33	37	37	-	-	30	100	2,773	4
Education	Never attended school	100	-	-	-	-	-	100	8,610	4
	Not completed elementary	100	-	-	-	-	-	100	1,269	2
	Elementary	93	-	7	-	-	0	100	24,625	15
	Intermediate (7-9)	100	-	-	-	-	10	100	4,076	7
	Secondary (10-12)	63	11	14	7	-	8	100	24,208	24
	Higher education (13+)	57	19	21	-	2	21	100	5,765	8
Refugee	Yes	90	-	1	-	1	8	100	16,718	10
	No	77	7	12	3	-	4	100	51,834	50
Type of area	Camp	2	-	10	-	-	88	100	1,488	6
	Noncamp	82	6	9	2	0	3	100	67,065	54
Total household income	Less than 1000 NIS	64	17	15	-	-	10	100	21,223	31
	1000-2000 NIS	89	0	8	-	-	4	100	36,238	16
	2001-3000 NIS	32	-	-	68	-	-	100	2,445	3
	More than 3000 NIS	99	-	-	-	1	-	100	8,646	10

n=All households received support from international NGOs. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.21 The support household received from Hamas

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		74	32	1	17	0	7	100	46,160	44
Region	West Bank	19	-	-	77	-	4	100	10,471	4
	Gaza Strip	90	42	1	-	0	8	100	35,689	40
Age	18-24	91	59	-	-	-	8	100	24,316	12
	25-34	78	6	8	-	2	9	100	4,383	12
	35-44	85	8	3	-	-	15	100	3,406	11
	45-54	89	-	-	-	-	11	100	3,794	6
	55 or above	21	-	-	79	-	-	100	10,262	3
Sex	Male	97	56	-	-	-	3	100	24,866	13
	Female	47	4	2	38	0	11	100	21,294	31
Work last month	Working	95	-	5	-	-	-	100	7,665	8
	Attending school	90	70	-	-	-	9	100	20,336	8
	Housewife	38	3	1	57	1	4	100	14,039	21
	Unemployed	100	-	-	-	-	-	100	3,020	3
	Looking for work	16	9	-	-	-	75	100	1,101	4
Education	Never attended school	4	-	-	96	-	-	100	8,359	2
	Not completed elementary	100	-	-	-	-	-	100	263	1
	Elementary	97	15	-	-	-	3	100	2,646	8
	Intermediate (7-9)	100	-	2	-	-	-	100	6,146	8
	Secondary (10-12)	91	58	-	-	-	8	100	24,635	16
	Higher education (13+)	57	3	9	-	2	29	100	4,111	9
Refugee	Yes	55	2	2	36	0	6	100	22,664	26
	No	92	62	0	-	-	8	100	23,496	18
Type of area	Camp	69	5	7	-	-	20	100	6,477	13
	Noncamp	75	37	-	20	0	5	100	39,683	31
Total household income	Less than 1000 NIS	86	3	3	-	-	11	100	16,735	27
	1000-2000 NIS	93	68	-	-	-	7	100	20,713	13
	More than 3000 NIS	2	4	-	93	1	-	100	8,712	4

n=All households received support from Hamas. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.22 The support household received from Fatah

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		70	14	11	7	6	12	100	52,310	56
Region	West Bank	72	20	9	11	9	11	100	33,504	23
	Gaza Strip	68	2	15	-	0	15	100	18,807	33
Age	18-24	57	38	14	14	14	10	100	18,636	13
	25-34	76	-	4	-	1	19	100	10,327	16
	35-44	76	-	6	6	6	24	100	8,421	12
	45-54	75	-	22	7	-	4	100	11,145	11
	55 or above	100	-	-	-	-	-	100	3,782	4
Sex	Male	80	-	23	13	13	10	100	24,351	20
	Female	62	26	1	3	0	14	100	27,959	36
Work last month	Working	61	16	31	17	17	9	100	17,634	16
	Attending school	76	15	-	-	-	21	100	8,617	7
	Housewife	74	14	2	4	0	10	100	21,108	30
	Looking for work	-	-	-	-	-	100	100	825	2
	Unable to work	100	-	-	-	-	-	100	4,126	1
Education	Never attended school	100	-	-	-	-	-	100	304	2
	Not completed elementary	100	-	-	12	-	-	100	6,452	5
	Elementary	99	-	35	35	35	1	100	7,149	9
	Intermediate (7-9)	83	-	-	-	-	17	100	8,762	10
	Secondary (10-12)	61	18	5	3	3	19	100	18,390	21
	Higher education (13+)	40	35	22	-	1	11	100	11,253	9
Refugee	Yes	48	24	18	-	1	10	100	13,693	24
	No	79	10	9	10	8	13	100	38,617	32
Type of area	Camp	60	8	-	-	-	32	100	4,150	12
	Noncamp	71	14	12	8	7	10	100	48,161	44
Total household income	Less than 1000 NIS	86	-	-	6	-	14	100	12,648	23
	1000-2000 NIS	65	6	19	4	4	19	100	15,367	17
	2001-3000 NIS	67	29	4	-	-	-	100	9,833	7
	More than 3000 NIS	65	23	17	17	18	11	100	14,463	9

n=All households received support from Fatah. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.23 The support household received from other institutions

		Food	Money	Job creation program	Free health care	Free health insurance	Other	Total	Estimated population	Sample size
Total		29	14	3	35	3	20	100	18,021	31
Region	West Bank	13	28	8	39	6	6	100	6,725	10
	Gaza Strip	38	5	-	32	1	29	100	11,297	21
Age	18-24	49	-	-	-	-	51	100	3,593	5
	25-34	6	4	9	69	7	12	100	6,687	8
	35-44	27	10	-	51	1	19	100	3,277	10
	45-54	60	29	-	-	-	11	100	3,640	7
	55 or above	-	100	-	-	-	-	100	825	1
Sex	Male	29	3	-	59	-	9	100	9,072	9
	Female	29	25	6	10	6	32	100	8,949	22
Work last month	Working	19	9	7	66	-	-	100	8,154	7
	Attending school	33	-	-	-	-	67	100	2,627	3
	Housewife	32	33	-	17	10	21	100	5,312	17
	Unemployed	100	-	-	-	-	-	100	1,102	2
	Looking for work	-	-	-	-	-	100	100	825	2
Education	Never attended school	-	100	-	-	-	-	100	825	1
	Not completed elementary	-	100	-	-	-	-	100	121	1
	Elementary	82	-	-	-	-	18	100	1,076	3
	Intermediate (7-9)	100	-	-	-	-	-	100	529	2
	Secondary (10-12)	25	23	9	14	6	34	100	6,679	17
	Higher education (13+)	25	-	-	61	1	14	100	8,790	7
Refugee	Yes	19	8	9	39	7	23	100	6,651	15
	No	35	17	-	32	0	19	100	11,371	16
Type of area	Camp	-	-	-	-	-	100	100	1,416	5
	Noncamp	31	15	3	38	3	14	100	16,605	26
Total household income	Less than 1000 NIS	49	19	-	12	1	24	100	7,961	18
	1000-2000 NIS	21	-	-	44	-	36	100	3,859	5
	2001-3000 NIS	9	-	12	79	-	9	100	4,645	3
	More than 3000 NIS	9	61	-	-	30	-	100	1,556	5

n=All households received support from other institutions. Each respondent could answer more than one support, total percentage might sum up to more than 100

4.24 Evaluation of the support household received from PNA

		PNA/ Municipality						Total Estimated population	Sample size
		Very good	Good	bad	No service	Total			
						Total	100		
Total		4	19	7	70	100	1,738,917	1,940	
Region	West Bank	3	17	8	73	100	1,138,981	964	
	Gaza Strip	6	23	6	65	100	599,937	976	
Age	18-24	4	19	8	69	100	499,579	421	
	25-34	3	18	7	72	100	505,287	559	
	35-44	4	17	5	74	100	306,190	448	
	45-54	6	19	10	65	100	180,109	249	
	55 or above	3	20	8	69	100	247,753	263	
Sex	Male	3	18	8	71	100	875,013	841	
	Female	4	20	6	70	100	863,905	1,099	
Work last month	Working	4	13	6	77	100	583,423	635	
	Attending school	3	23	9	65	100	238,967	209	
	Housewife	3	20	6	70	100	619,952	825	
	Unemployed	7	19	6	68	100	127,413	120	
	Looking for work	5	43	8	44	100	61,383	57	
	Unable to work	5	8	13	74	100	80,254	66	
	Retired	-	49	6	45	100	16,859	18	
	Other	-	1	49	50	100	10,667	10	
Education	Never attended school	3	21	5	71	100	118,990	121	
	Not completed elementary	8	10	10	72	100	105,009	105	
	Elementary	4	20	5	71	100	209,118	244	
	Intermediate (7-9)	4	17	9	70	100	368,258	429	
	Secondary (10-12)	3	22	8	67	100	549,802	628	
	Higher education (13+)	4	16	6	75	100	386,091	412	
Refugee	Yes	3	18	8	71	100	653,033	898	
	No	5	19	6	70	100	1,085,510	1,041	
Type of area	Camp	2	23	11	64	100	186,018	300	
	Noncamp	4	18	7	71	100	1,552,899	1,640	
Total household income	Less than 1000 NIS	8	24	8	60	100	433,076	632	
	1000-2000 NIS	2	18	7	73	100	656,118	681	
	2001-3000 NIS	3	15	8	74	100	259,753	250	
	More than 3000 NIS	4	16	7	74	100	389,970	377	

n=All households received support from PNA

4.25 Evaluation of the support household received from UNRWA

		UNRWA					
		Very good	Good	bad	No service	Total	Total
						Total	Estimated population
						Total	Sample size
Total		10	23	4	62	100	1,740,930
Region	West Bank	2	17	5	76	100	1,140,330
	Gaza Strip	26	35	3	36	100	600,600
Age	18-24	7	22	5	66	100	499,579
	25-34	12	23	3	61	100	505,289
	35-44	14	22	4	60	100	307,653
	45-54	16	27	4	54	100	180,656
	55 or above	6	23	6	65	100	247,753
Sex	Male	10	23	5	62	100	877,787
	Female	11	23	4	63	100	863,143
Work last month	Working	11	23	5	61	100	583,932
	Attending school	7	21	4	67	100	240,868
	Housewife	11	25	4	60	100	619,321
	Unemployed	12	21	4	63	100	127,646
	Looking for work	12	20	3	66	100	61,383
	Unable to work	10	15	9	66	100	80,254
	Retired	5	47	4	43	100	16,859
	Other	-	31	-	69	100	10,667
Education	Never attended school	3	21	5	72	100	118,990
	Not completed elementary	12	20	7	60	100	105,644
	Elementary	11	20	3	67	100	209,061
	Intermediate (7-9)	10	23	4	62	100	367,428
	Secondary (10-12)	11	24	6	59	100	548,908
	Higher education (13+)	12	25	3	61	100	389,248
Refugee	Yes	25	51	8	15	100	653,786
	No	2	6	2	90	100	1,086,770
Type of area	Camp	22	55	13	10	100	185,057
	Noncamp	9	19	3	68	100	1,555,873
Total household income	Less than 1000 NIS	19	25	4	52	100	432,808
	1000-2000 NIS	9	22	6	63	100	655,791
	2001-3000 NIS	7	25	5	63	100	259,426
	More than 3000 NIS	4	21	3	72	100	392,905

n=All households received support from UNRWA

4.26 Evaluation of the support household received from Islamic charith organizations

		Islamic charity						
		Very good	Good	bad	No service	Total	Estimated	Sample size
						Total	population	
Total		1	2	1	97	100	1,731,163	1,931
Region	West Bank	0	1	1	98	100	1,139,849	964
	Gaza Strip	2	2	0	96	100	591,313	967
Age	18-24	1	1	1	97	100	498,346	419
	25-34	1	2	1	97	100	502,216	558
	35-44	0	2	0	97	100	304,923	445
	45-54	1	2	-	97	100	177,925	246
	55 or above	1	2	0	97	100	247,753	263
Sex	Male	1	2	0	98	100	870,611	839
	Female	1	2	1	96	100	860,551	1,092
Work last month	Working	0	2	0	97	100	582,038	633
	Attending school	2	1	2	95	100	240,569	209
	Housewife	1	2	1	96	100	618,376	821
	Unemployed	-	2	-	98	100	121,819	118
	Looking for work	-	0	-	100	100	60,580	56
	Unable to work	-	0	0	99	100	80,254	66
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	1	2	1	97	100	118,990	121
	Not completed elementary	1	2	-	97	100	103,643	103
	Elementary	0	3	0	97	100	208,135	242
	Intermediate (7-9)	0	2	1	96	100	366,053	425
	Secondary (10-12)	1	2	1	96	100	550,269	628
	Higher education (13+)	0	1	0	99	100	382,422	411
Refugee	Yes	1	2	1	96	100	643,886	890
	No	0	2	0	98	100	1,086,902	1,040
Type of area	Camp	2	2	2	95	100	179,406	297
	Noncamp	0	2	0	97	100	1,551,756	1,634
Total household income	Less than 1000 NIS	2	4	1	93	100	428,403	625
	1000-2000 NIS	0	1	0	98	100	656,174	680
	2001-3000 NIS	0	0	1	98	100	254,458	248
	More than 3000 NIS	-	1	0	98	100	392,127	378

n=All households received support from Islamic charith organizations

4.27 Evaluation of the support household received from other local NGOs

		Other Pal NGOs						
		Very good	Good	bad	No service	Total	Total	
						Estimated	Sample size	
						Total	population	
Total		0	2	0	97	100	1,728,666	1,930
Region	West Bank	0	2	0	98	100	1,139,849	964
	Gaza Strip	0	4	0	96	100	588,817	966
Age	18-24	0	2	0	98	100	498,346	419
	25-34	0	2	0	98	100	502,216	558
	35-44	-	6	0	94	100	304,923	445
	45-54	-	2	1	97	100	175,429	245
	55 or above	0	2	-	98	100	247,753	263
Sex	Male	0	2	0	98	100	868,115	838
	Female	0	3	0	97	100	860,551	1,092
Work last month	Working	0	1	0	98	100	579,541	632
	Attending school	0	2	-	98	100	240,569	209
	Housewife	0	5	0	95	100	618,376	821
	Unemployed	-	0	2	98	100	121,819	118
	Looking for work	-	-	-	100	100	60,580	56
	Unable to work	-	0	-	100	100	80,254	66
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	-	3	-	97	100	118,990	121
	Not completed elementary	-	2	-	98	100	103,643	103
	Elementary	0	9	1	90	100	208,135	242
	Intermediate (7-9)	-	1	0	99	100	363,557	424
	Secondary (10-12)	0	2	-	98	100	550,269	628
	Higher education (13+)	0	0	0	99	100	382,422	411
Refugee	Yes	0	3	0	96	100	641,390	889
	No	0	2	0	98	100	1,086,902	1,040
Type of area	Camp	1	0	0	99	100	179,406	297
	Noncamp	0	3	0	97	100	1,549,260	1,633
Total household income	Less than 1000 NIS	0	2	1	96	100	425,907	624
	1000-2000 NIS	0	4	0	96	100	656,174	680
	2001-3000 NIS	-	2	-	98	100	254,458	248
	More than 3000 NIS	0	0	-	99	100	392,127	378

n=All households received support from other local NGOs

4.28 Evaluation of the support household received from international NGOs

		International NGOs						
		Very good	Good	bad	No service	Total	Estimated	Sample size
							Total	population
Total		1	3	0	96	100	1,728,666	1,930
Region	West Bank	1	3	0	95	100	1,139,849	964
	Gaza Strip	0	4	0	96	100	588,817	966
Age	18-24	0	3	0	96	100	498,346	419
	25-34	1	1	-	97	100	502,216	558
	35-44	1	7	0	92	100	304,923	445
	45-54	1	2	-	97	100	175,429	245
	55 or above	-	4	-	96	100	247,753	263
Sex	Male	0	2	0	97	100	868,115	838
	Female	1	4	0	94	100	860,551	1,092
Work last month	Working	0	2	-	98	100	579,541	632
	Attending school	0	5	-	95	100	240,569	209
	Housewife	1	5	0	93	100	618,376	821
	Unemployed	0	1	1	98	100	121,819	118
	Looking for work	2	2	-	97	100	60,580	56
	Unable to work	-	-	-	100	100	80,254	66
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	5	8	1	86	100	118,990	121
	Not completed elementary	-	1	-	99	100	103,643	103
	Elementary	1	11	-	88	100	208,135	242
	Intermediate (7-9)	0	1	-	99	100	363,557	424
	Secondary (10-12)	0	4	0	96	100	550,269	628
	Higher education (13+)	0	1	0	99	100	382,422	411
Refugee	Yes	0	4	-	96	100	641,390	889
	No	1	3	0	95	100	1,086,902	1,040
Type of area	Camp	-	0	0	100	100	179,406	297
	Noncamp	1	4	0	95	100	1,549,260	1,633
Total household income	Less than 1000 NIS	1	3	0	96	100	425,907	624
	1000-2000 NIS	1	4	-	95	100	656,174	680
	2001-3000 NIS	-	1	-	99	100	254,458	248
	More than 3000 NIS	0	4	0	96	100	392,127	378

n=All households received support from international NGOs

4.29 Evaluation of the support household received from Hamas

		Hamas						
		Very good	Good	bad	No service	Total	Estimated	
						Total	population	
							Sample size	
Total		1	1	0	98	100	1,730,907	1,931
Region	West Bank	-	0	-	100	100	1,139,164	963
	Gaza Strip	3	3	0	94	100	591,744	968
Age	18-24	3	1	0	95	100	498,776	420
	25-34	0	1	-	98	100	502,216	558
	35-44	0	1	-	99	100	304,237	444
	45-54	0	2	-	98	100	177,925	246
	55 or above	-	1	-	99	100	247,753	263
Sex	Male	2	1	0	97	100	870,611	839
	Female	0	1	-	98	100	860,296	1,092
Work last month	Working	0	1	-	99	100	582,038	633
	Attending school	7	1	-	92	100	240,999	210
	Housewife	0	1	-	98	100	617,691	820
	Unemployed	0	2	1	98	100	121,819	118
	Looking for work	-	0	-	100	100	60,580	56
	Unable to work	-	-	-	100	100	80,254	66
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	0	-	-	100	100	118,990	121
	Not completed elementary	-	0	-	100	100	103,643	103
	Elementary	0	1	-	98	100	208,135	242
	Intermediate (7-9)	0	2	-	98	100	366,484	426
	Secondary (10-12)	3	1	0	96	100	549,583	627
	Higher education (13+)	0	1	-	98	100	382,422	411
Refugee	Yes	0	2	-	98	100	644,317	891
	No	1	1	0	98	100	1,086,216	1,039
Type of area	Camp	1	1	0	97	100	179,406	297
	Noncamp	1	1	-	98	100	1,551,501	1,634
Total household income	Less than 1000 NIS	1	4	0	96	100	428,834	626
	1000-2000 NIS	2	1	-	97	100	656,174	680
	2001-3000 NIS	-	-	-	100	100	253,772	247
	More than 3000 NIS	0	0	-	100	100	392,127	378

n=All households received support from Hamas

4.30 Evaluation of the support household received from Fatah

		Fatah						
		Very good	Good	bad	No service	Total	Total	
						Total	Estimated population	
						Total	Sample size	
Total		1	2	0	97	100	1,728,270	1,930
Region	West Bank	1	2	0	97	100	1,139,164	963
	Gaza Strip	1	2	-	97	100	589,106	967
Age	18-24	1	2	-	96	100	498,346	419
	25-34	1	2	-	98	100	502,216	558
	35-44	0	2	0	98	100	304,526	445
	45-54	3	2	0	94	100	175,429	245
	55 or above	0	1	-	98	100	247,753	263
Sex	Male	2	1	0	97	100	868,404	839
	Female	0	3	0	97	100	859,866	1,091
Work last month	Working	1	2	0	97	100	579,830	633
	Attending school	2	1	-	97	100	240,569	209
	Housewife	0	3	0	97	100	617,691	820
	Unemployed	-	1	-	99	100	121,819	118
	Looking for work	-	-	-	100	100	60,580	56
	Unable to work	5	-	-	95	100	80,254	66
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	-	0	-	100	100	118,990	121
	Not completed elementary	5	1	-	94	100	103,643	103
	Elementary	1	3	0	96	100	208,424	243
	Intermediate (7-9)	0	2	0	97	100	363,557	424
	Secondary (10-12)	1	2	-	97	100	549,583	627
	Higher education (13+)	1	2	-	97	100	382,422	411
Refugee	Yes	0	2	0	98	100	641,390	889
	No	1	2	0	97	100	1,086,505	1,040
Type of area	Camp	0	2	-	98	100	179,406	297
	Noncamp	1	2	0	97	100	1,548,863	1,633
Total household income	Less than 1000 NIS	1	1	0	97	100	425,907	624
	1000-2000 NIS	0	2	0	98	100	656,463	681
	2001-3000 NIS	2	3	-	96	100	253,772	247
	More than 3000 NIS	1	2	-	96	100	392,127	378

n=All households received support from Fatah

4.31 Evaluation of the support household received from Other Institutions

		Other						
		Very good	Good	bad	No service	Total	Total	
						Estimated	Sample size	
						Total	population	
Total		0	1	0	99	100	1,727,048	1,928
Region	West Bank	0	0	-	100	100	1,138,231	962
	Gaza Strip	0	1	0	99	100	588,817	966
Age	18-24	0	0	-	100	100	498,346	419
	25-34	0	1	0	99	100	502,216	558
	35-44	0	0	-	100	100	304,237	444
	45-54	-	2	-	98	100	175,429	245
	55 or above	-	0	-	100	100	246,820	262
Sex	Male	0	0	0	100	100	867,182	837
	Female	0	1	-	99	100	859,866	1,091
Work last month	Working	0	1	0	99	100	579,541	632
	Attending school	0	-	-	100	100	240,569	209
	Housewife	0	1	-	99	100	617,691	820
	Unemployed	-	0	-	100	100	121,819	118
	Looking for work	-	-	-	100	100	60,580	56
	Unable to work	-	-	-	100	100	79,321	65
	Retired	-	-	-	100	100	16,859	18
	Other	-	-	-	100	100	10,667	10
Education	Never attended school	-	1	-	99	100	118,990	121
	Not completed elementary	-	1	-	99	100	103,643	103
	Elementary	-	1	-	99	100	208,135	242
	Intermediate (7-9)	-	1	-	99	100	363,557	424
	Secondary (10-12)	0	1	0	99	100	548,651	626
	Higher education (13+)	0	0	-	99	100	382,422	411
Refugee	Yes	0	1	0	99	100	641,390	889
	No	0	1	-	99	100	1,085,284	1,038
Type of area	Camp	-	2	-	98	100	179,406	297
	Noncamp	0	1	0	99	100	1,547,642	1,631
Total household income	Less than 1000 NIS	0	1	0	99	100	425,907	624
	1000-2000 NIS	0	0	-	100	100	656,174	680
	2001-3000 NIS	0	1	-	98	100	253,772	247
	More than 3000 NIS	-	1	-	99	100	391,195	377

n=All households received support from Other Institutions

4.32 The political faction which is running your municipal government/village council

		Faction is running your municipal council							Total Estimated population	Sample size
		Dominant					Total			
		Fatah	Hamas	Hamula	Coalition	Other		Total		
Total		47	32	3	9	9	100	1,475,351	1,660	
Region	West Bank	43	33	5	13	7	100	1,012,307	851	
	Gaza Strip	55	28	0	3	14	100	463,044	809	
Age	18-24	48	32	4	6	10	100	405,350	359	
	25-34	49	30	2	12	7	100	446,769	494	
	35-44	43	36	3	7	11	100	270,449	392	
	45-54	49	23	3	14	12	100	148,116	207	
	55 or above	42	33	7	9	8	100	204,667	208	
Sex	Male	49	30	4	9	8	100	779,626	757	
	Female	44	33	3	10	10	100	695,725	903	
Work last month	Working	49	29	3	10	10	100	508,630	566	
	Attending school	52	30	5	3	10	100	197,823	176	
	Housewife	41	37	3	11	8	100	503,596	677	
	Unemployed	44	30	2	8	16	100	109,958	107	
	Looking for work	47	27	2	16	8	100	58,788	54	
	Unable to work	54	26	9	9	2	100	69,089	53	
	Retired	62	21	3	9	4	100	16,801	17	
	Other	55	11	-	17	17	100	10,667	10	
Education	Never attended school	30	38	14	11	6	100	97,056	93	
	Not completed elementary	39	39	1	18	4	100	80,831	80	
	Elementary	51	29	3	11	7	100	157,899	202	
	Intermediate (7-9)	45	35	3	9	9	100	303,756	357	
	Secondary (10-12)	50	29	3	7	11	100	490,803	563	
	Higher education (13+)	48	29	2	11	9	100	343,356	364	
Refugee	Yes	49	34	2	5	11	100	561,522	763	
	No	45	30	4	12	8	100	913,455	896	
Type of area	Camp	56	20	2	1	21	100	165,850	266	
	Noncamp	46	33	3	11	7	100	1,309,502	1,394	
Total household income	Less than 1000 NIS	54	26	2	9	9	100	372,809	530	
	1000-2000 NIS	43	34	3	10	9	100	553,934	594	
	2001-3000 NIS	48	27	6	8	10	100	233,818	217	
	More than 3000 NIS	43	37	3	9	8	100	314,790	319	